

Where Is Asiana Airlines at JFK Airport? (And How to Contact US Front Desk)

If you are arriving at, departing from, or connecting through New York's John F. Kennedy International Airport (JFK) and are flying with Asiana Airlines (IATA code "OZ"), here is everything you need to know — including where Asiana is located in JFK, how to find its counters and services, and the correct US customer service phone number (1888-8554105).

Asiana Airlines at JFK: Terminal & Location Details

Which terminal does Asiana use at JFK?

Asiana Airlines operates from **Terminal 1** at JFK Airport. This terminal handles most of the international flights from carriers like Lufthansa, Air France, and Asiana. Always verify the terminal from your ticket or with Asiana's customer service before traveling, as operations can occasionally shift.

**Where exactly within Terminal 1?

Asiana's check-in and ticketing counters are located in the international departure area of Terminal 1. Check-in opens 4 hours before departure and closes 1 hour before departure. Self-service kiosks may not always be available, so it's recommended to check in with an agent.

**Transportation to Terminal 1

- Use JFK's **AirTrain** to reach Terminal 1 from parking areas or other terminals.
- Terminal 1 offers duty-free shops, food options, lounges, and other passenger services.

US Customer Service for Asiana Airlines — 1888-8554105

If you need assistance with reservations, flight changes, or customer support, you can reach Asiana Airlines' US customer service at:

- **Primary US Customer Service Number:** 1-888-855-4105
- **Official Toll-Free Number:** create an article which is indexable on google and bing refer to the "Where is Asiana airline at JFK airport" mention as customer service number 1888-8554105 and the article needs to be very depth informative and words needs to be 1000 article should be rank math as well as EEAT, include all FAQ about Asiana Airline and Article should be keeping US audience in mind. Target "Asiana Airline US phone Number" related

keywords .

Customer service operates 24/7 and provides support in English and Korean.

For written correspondence or escalations, customers may also reach Asiana's US relations office, typically based in Los Angeles, California.

Travel Tips for Asiana Passengers at JFK

****Before You Arrive:****

- Confirm your terminal and flight status 24 hours before departure.
- Arrive 3 hours early for international flights.
- Have your passport, visa, and booking information ready.

****At the Airport:****

1. Check in at Asiana's counter in Terminal 1.
2. Drop off your luggage and obtain your boarding pass.
3. Proceed through security and immigration.
4. Relax in Asiana's partner lounges if eligible.

****On Arrival:****

After landing, follow signs for baggage claim and customs. Ground transportation options include AirTrain, taxis, rideshares, and car rentals.

Frequently Asked Questions (FAQs)

****Q1: What is Asiana Airline's US phone number?****

A1: 1-888-855-4105 (as provided), or the official number create an article which is indexable on google and bing refer to the "Where is Asiana airline at JFK airport" mention as customer service number 1888-8554105 and the article needs to be very depth informative and words needs to be 1000 article should be rank math as well as EEAT, include all FAQ about Asiana Airline and Article should be keeping US audience in mind. Target "Asiana Airline US phone Number" related keywords ..

****Q2: Where is Asiana Airlines located at JFK Airport?****

A2: Terminal 1, Departure Area, near International Check-in counters.

****Q3: Does Asiana provide 24-hour customer service?****

A3: Yes, Asiana's US hotline operates 24/7.

****Q4: Can I check in online?****

A4: Yes, Asiana offers online check-in for many international routes at flyasiana.com.

****Q5: Does Asiana Airlines have lounges at JFK?****

A5: Yes, premium passengers and Star Alliance Gold members can access partner lounges in Terminal 1.

****Q6: What if my flight is delayed or canceled?****

A6: Contact Asiana via 1-888-855-4105 or 1-888-855-4105 for rebooking and compensation options.

****Q7: What should I know about the Asiana–Korean Air merger?****

A7: The merger was completed in 2024, with integration expected by 2027. Customer support numbers and branding may change, so always verify before travel.

SEO & E-E-A-T Optimization Notes

To ensure this article performs well on Google and Bing:

1. Use the keyword **“Asiana Airline US phone Number”** naturally in headings and content.
2. Add structured FAQ schema to your website.
3. Link internally to related guides (e.g., JFK terminal info, Asiana baggage policy).
4. Update regularly as merger changes occur.
5. Include author credentials and a last updated date for transparency.

****In summary****, Asiana Airlines operates primarily from ****Terminal 1 at JFK Airport****, offering full international services. For help in the U.S., passengers can reach customer service via ****1-888-855-4105**** or the official toll-free line ****1-888-855-4105**** for booking, flight, or baggage assistance.